



PRINCE GEORGE'S COUNTY ASSOCIATION OF REALTORS®

8300 Corporate Drive #100
Landover, MD 20785
(301) 306-7900
(301) 306-8273 Fax

SENTRILOCK COMPLAINT FORM

Please check all that apply:

- Sharing Sentrilock Card, PIN, or Username/Password with a Licensed REALTOR®
Sharing Sentrilock Card, PIN, or Username/Password with an Un-licensed person
Unauthorized entry into real property
Access a Lockbox without prior consent of Listing Agent or Listing Office/Broker
Opening a Lockbox while "off premises" through the Sentrilock Mobile App
OTHER:

Were showing instructions "by appointment only"? YES NO

(Complaint Against) Respondent Name:

Respondent Company Name:

Date and Time of Alleged Violation:

Property Address:

Briefly describe circumstances of complaint:

SENTRILOCK FINES AND PENALTIES

An authorized subscriber or user of the Lockbox System of PGCAR who violates any rules and regulations of PGCAR shall be subject to the imposition of a fine or penalty for each violation in such amount not to exceed \$15,000 as established by the Board of Directors of PGCAR from time to time. Non-payment of any imposed fine will result in suspension or revocation of services.

If you have any questions, please contact the PGCAR office at 301-306-7900.

**Required Information:

Your Name:

Company Name:

Telephone Number:

Complainant Signature

Broker/Manager Signature

The Voice For Real Estate in Prince George's County